



what's possible

Caring for Our Communities 2010 Summary

The impact of Express Scripts extends far beyond our role as a pharmacy benefits manager. Through the charitable giving of our corporation and the Express Scripts Foundation, coupled with the volunteer efforts of our employees and our sustainability practices, we strive to make a positive difference in the communities where we have a significant presence.

In 2010, more than 200 organizations benefited from Express Scripts, its Foundation and the volunteerism of our employees. To achieve maximum impact, we focus our community efforts in five key areas:

- **Providing access to health and medical services for those in need**
- **Educating underserved youth to prepare them for success**
- **Providing services to U.S. military troops and their families**
- **Strengthening communities by aiding children and families in need**
- **Supporting pharmacy education**



EXPRESS SCRIPTS®



EXPRESS SCRIPTS®
FOUNDATION



Employee Giving and Volunteer Efforts

Express Scripts employees around the country gave back to their communities in many ways, through volunteer efforts, fundraisers and charitable giving, supporting organizations such as the Ronald McDonald House Charities®, Junior Achievement, Boys and Girls Club, Big Brothers Big Sisters, Toys for Tots, World Vision and Habitat for Humanity.

In Bloomington, the Middle Market team packed 10,152 meals for Feed My Starving Children, which equals food for an entire year for 28 children. The Mason, Ohio team performed cleanup, gardening and maintenance work for the Rose Hill Veterans Cemetery. Orlando Contact Center employees held a friendly competition to see which team could bring in the most supplies for an Army platoon serving in Afghanistan. More than 2,000 items – filling 43 boxes – were collected. Finally, responding to the earthquake in Haiti, employees from across the U.S. and Canada gave generously to the Red Cross to aid disaster relief. Their gifts were matched by an Express Scripts Foundation grant.

Other examples of employee generosity include:

March of Dimes: The March for Babies campaign has become a springtime tradition for Express Scripts employees. The March of Dimes helps raise awareness and supports research into the causes of premature birth. Our support helps fund research, community services, education and advocacy to save babies' lives. Employees at 14 Express Scripts sites across the country raised funds through various activities: payroll deductions, a companywide auction, jeans days, raffles and the March for Babies.

Susan G. Komen for the Cure®: Employees at several Express Scripts sites contributed their funds, time and talents to this important organization, which plays a critical role in advancing the fight against breast cancer. Komen's fundraising and

education efforts create more research, early detection and hope for survival. In St. Louis, nearly 1,500 employees participated in the 2010 Susan G. Komen St. Louis Race for the Cure. Grants from the Express Scripts Foundation, along with funds raised from the race itself, provide women with access to mammography screenings and preventive care.

National Multiple Sclerosis (MS) Society:

The MS Society helps people affected by MS by funding research, driving change through advocacy, facilitating professional education and providing programs and services. To raise funds, 3,400 employees participated in the Express Scripts Gateway Getaway Ride in Columbia, Missouri, and 33 employee volunteers staffed an Express Scripts rest stop. Employees in Bloomington, Tempe and Orlando also participated in MS rides. Funds raised from all activities exceeded 2009 totals.

United Way: Hundreds of organizations throughout the country receive support from the United Way, which raises funds, mobilizes volunteers, identifies critical and unmet needs in the community, and builds collaboration with the public and private sector to meet those needs. Across the country, Express Scripts employees rallied behind events such as Battle of the Bands, jeans days, Jail N' Bail, bake sales, raffles, food drives and payroll deductions. Our 2010 companywide employee campaign exceeded goals.

... we strive to make a
positive difference
 in the communities where we have a
significant presence.



Express Scripts Foundation

The dozens of organizations receiving Foundation grants work to create healthier communities with a better quality of life, encourage the next generation of scientific leaders and support our U.S. troops. Many of these organizations are applying new approaches to old problems, such as lack of education for at-risk children and lack of healthcare coverage.

For example:

- CHIPS Health and Wellness Center provides wellness screenings, preventive care and disease treatment for the underinsured and uninsured in Missouri and Illinois. By drastically reducing emergency room visits, CHIPS reports that it saves taxpayers more than \$8.7 million per year. A Foundation grant enabled CHIPS to hire a nurse and nurse practitioner to serve more patients.
- The BEST Summer Pharmacy Institute is a six-week summer program that prepares multicultural high school students to qualify for pharmacy schools, strengthening knowledge of chemistry and math, analytical reasoning, and the pharmacy profession while helping to boost ACT/SAT scores. BEST is a collaborative effort among Barnes-Jewish Hospital, Express Scripts and St. Louis College of Pharmacy.

Sustainability

Our sustainability efforts were recognized during 2010 by the St. Louis Regional Chamber & Growth Association (RCGA), which gave Express Scripts a Circle of Excellence award. Our award-worthy initiatives included:

- VTC equipment additions and upgrades at all Express Scripts sites, which encouraged electronic collaboration and document sharing and reduced the need for printing and travel.

- Converting our company newsletter from paper to electronic, which saved \$15,000 and eliminated 30,000 printed copies.
- Creating patent-pending technology to securely dispose of and recycle prescription bottles.
- Like our current headquarters buildings – which are LEED-certified and have saved more than 220 tons of CO₂ from entering the atmosphere since 2007 – our new Technology & Innovation Center and third headquarters building are also designed for LEED certification.

A Look Ahead – Caring for Our Communities

Finally, to keep Express Scripts employees and external audiences abreast of the charitable work of our employees and the company, we will soon launch an expanded section called “Caring for Our Communities” on www.express-scripts.com, with updated information throughout the year on how our efforts are making a difference in the communities where we live and work.

Express Scripts employees around the country gave back to their communities in many ways, through **volunteer efforts, fundraisers and charitable giving.**

