



## **IMPORTANT NOTICE**

### **PARTIAL FILL**

**Effective 04/01/2003, Express Scripts, Inc. will support the Partial Fill transaction for NCPDP v5.1 claims.**

**What is a Partial Fill Claim?**

Partial Fill claims occur when a pharmacy attempts to fill a script and determines that there is not enough of the drug in stock to provide the entire prescribed quantity/days supply.

**What unique fields are used in a Partial Fill transaction?**

Effective, 4/1/2003, ESI will accept a Partial Fill transaction from a pharmacy using NCPDP v5.1. The unique fields used in a Transaction Code B1, Billing, Partial Fill transaction:

<b>Partial Fill Field Name</b>	<b>Field Description</b>
Dispensing Status 343-HD	The code in this field indicates that the quantity dispensed is an initial partial fill "P" or the completion of a partial fill "C".
Associated Prescription/Service Date 456-EP	Date of the initial transaction in a partial fill. Used when submitting the "completion" transaction.
Associated Prescription Service/Reference Number 456-EN	The prescription or service reference number of the initial transaction in a partial fill. Used when submitting the "completion" transaction.
Quantity Intended to be Dispensed 344-HF	The metric decimal quantity that would have been dispensed if adequate inventory were available. This field is used only in association with a "P" or "C" in the Dispensing Status field. NOTE: If populating this field, an assumption is made that the "Days Supply Intended to be Dispensed" is also sent.
Days Supply Intended to be Dispensed 345-HG	Days supply for the metric decimal quantity that would have been dispensed if adequate inventory was available. This field is used only in association with a "P" or "C" in the Dispensing Status field.



### **How will ESI edit a Partial Fill transaction?**

If you decide to use the Partial Fill transaction, following is how ESI will edit that transaction:

- 1) The Intended field information will be edited in order to notify the pharmacy when the intended days supply or quantity would cause the claim to reject if the claim had been submitted as a full claim
- 2) The Actual Days Supply and Quantity will be edited according to the member's benefit
- 3) The Completed Claim will be edited based on balancing exactly to the Intended Days Supply, Quantity, and NDC of the Partial Claim. If these fields do not balance or the NDC does not match, the claim will reject
- 4) The Completed Claim will be edited against the files that existed during the partial fill date of service (e.g. the member was eligible during the partial fill date filled, the member is still eligible). The exception would be if a member is retro-terminated, if the retro-term date encompasses the Partial Fill Claim date of service, the claim will reject
- 5) The Partial and Completed Claim will be counted as one filled script
- 6) The Refill Too Soon and Quantity Limit edits will apply to the Partial and Completed Claim since a full claim could be filled between these two transactions
- 7) Ample supply editing will be based on the fill date of the Partial Claim
- 8) A Completed Claim does not need to be submitted in order to fill a subsequent full claim

### **How will the claim be priced and the member copay be determined?**

- 1) The claim will be priced and a copay assigned based on the Intended Days Supply and Quantity
- 2) The claim will be priced based on the final cost calculation of the Intended Quantity
- 3) The Partial and Completed Claim will be prorated based on the Actual Days Supply and Quantity dispensed on each claim
- 4) The member will pay a prorated copay based on the actual quantity dispensed
- 5) The pharmacy will receive a prorated dispensing fee based on the actual quantity dispensed for both the partial and completed claim. This was necessary in order to accurately balance the payable amount to the pharmacy and the member copay between the two claims

### **How will the claim be priced and the member copay be determined?**

- TriWest will not accept partial fill transactions until later in 2003
- ESI will not accept partial fill transactions for Workmen's Compensation business
- ESI's NPA business division will not accept partial fill transactions
- Georgia Department of Community Health: Medicaid/PeachCare, State Health Benefit Plan and Board of Regents will not accept partial fill until late 2003.

### **Questions?**

**Express Scripts Provider Relations, 1-877-776-8735 (1-877-Prov-Rel), prompt #1, then prompt #3.**