

AS OF 1/19/2017

SPECIALTY NETWORK PHARMACIES

Your health is important to TRICARE® and Express Scripts. We want to make sure you receive the drug(s) you need and the special care you deserve.

MAIL ORDER

You have **two options** for getting your specialty medication(s) delivered to you safely and conveniently:

1. TRICARE Pharmacy Home Delivery

Once you are enrolled in **TRICARE Pharmacy Home Delivery**, a Patient Care Advocate will be calling you to set up Delivery of your medications. Your medications are delivered free right to your door, right when you need them. For your safety, drugs come in a plain, secure, weather-resistant package. We ship drugs that need to stay cold with cold packs. You'll also get free Specialty Care Management services, which complements the care your doctor provides.

How to sign up for TRICARE Pharmacy Home Delivery:

- Call 1-888-455-4342 to get started and we'll call your doctor for you. Hours are from 7 a.m. to midnight, Eastern; Mon. through Fri.; 7 a.m. to 9 p.m. on weekends and holidays (TTY 877.540.6261).
- **Online** — Log in to Express-Scripts.com/TRICARE*. Your prescriptions being filled at your retail pharmacy will be automatically displayed on the home page. For any medication that displays a purple "Transfer to Home Delivery" option, click the button, then select the item and click "add to cart." After you add your retail medication to the cart, you will need to go through the checkout process in order to finalize the transfer to Home Delivery. Express Scripts will then reach out to your doctor to receive their approval. If you have questions or need help, please call a Patient Care Advocate at 1-877-363-1303. *We recommend you have a 30-day supply of medication on hand while your first order is being processed.*
*First-time visitors will need to register. Simple click "Create an Account" to register. Have your beneficiary ID number handy.
- **Mail** — Get a prescription from your doctor, and mail it to Express Scripts at the address below.
Express Scripts
PO Box 52150
Phoenix, AZ 85072-9954
- **Fax** — Ask your doctor or nurse to fax your new prescription (with a fax cover sheet) directly to Express Scripts at 877.895.1900. Note: Faxes can only be accepted from your healthcare provider's office.

A Patient Care Advocate will call you to arrange delivery of your medication(s). Include the following information with your prescription: Beneficiary name, complete address, phone number, birth date and sponsor ID. You will be billed later if you have a copayment.

- 2. Accredo** — You may also use Accredo, a nationwide specialty mail pharmacy. For more information about using Accredo to fill your specialty medication, please call **800.803.2523**.

RETAIL

The chart below gives you toll-free phone numbers that you can call to get help finding local pharmacies near you for filling your specialty prescriptions.

NAME	PHARMACIES	PHONE NUMBER	RETAIL PHARMACY LOCATOR
WALMART	Walmart	1-800-Wal-Mart	www.walmart.com/store/finder
	Sam's		www.samsclub.com/clublocator
WALGREENS	Walgreens	1-800-WALGREENS	www.walgreens.com/storelocator/find.jsp
KROGER	Kroger	1-800-576-4377	www.kroger.com/storeLocator?selectedStoreFilters=Pharmacy&hash=Pharmacy
RITE AID	Rite Aid	1-800-748-3243	www.riteaid.com/pharmacy