EXPRESS SCRIPTS® CHAMPIONS FOR BETTER™

What should I do if my medication is unavailable?

Some medications are in short supply due to COVID-19. If your local pharmacy is out of stock, consider these recommended steps:

- Ask your pharmacist if they can direct you to another pharmacy that can fill your prescription or use this website's Locate a Pharmacy tool to contact other pharmacies in your network directly.

- Consider moving your prescription to Home Delivery. Call Member Services, at **1.844.626.9387**, to confirm your medication is in stock. Ask for assistance getting started with home delivery to obtain a 90-day supply.

- Speak with your healthcare provider to determine whether an alternative therapy is appropriate.