Home Delivery Program

The Home Delivery Program through the Express Scripts PharmacySM allows members the option to receive a three-month (90-day) supply of maintenance drugs (drugs prescribed to treat ongoing conditions) by mail. The cost for a three-month supply through Home Delivery is equal to a two-month supply at a retail pharmacy. Home delivery is convenient; there is no need to visit a local retail pharmacy.

Below are the ways members can fill their prescription(s) through the Home Delivery Program:

E-PRESCRIBING OR FAX | The easiest way to enjoy the convenience of home delivery is to ask your provider to send your prescription(s) electronically to the Express Scripts Pharmacy. Your provider can also fax your prescription to Express Scripts by calling 888.327.9791 for faxing instructions. Be sure to provide him or her with your member ID number. (Only providers can fax prescriptions.)

BY MAIL | To mail in a prescription your provider has already written, complete and return a Home Delivery Order Form with the written prescription and payment to the address shown on the form.

Make sure your prescription is written for up to a 90-day supply with refills for up to one year.

Prescriptions are shipped through standard U.S. mail service at no cost. Express shipping is available for an additional cost.

First-time orders are usually delivered within 10 - 14 days after Express Scripts receives your prescription. Refills arrive faster, usually within 5 - 7 days.

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