Cigna Health and Life Insurance Co.: Open Access Plus Hawaii

Coverage Period: 01/01/2017 - 12/31/2017

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual/Individual + Family | **Plan Type:** OAP

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.cigna.com/sp/ or by calling 1-800-Cigna24

Important Questions	Answers	Why this Matters:
What is the overall deductible?	For in-network providers **$300** person / **$900** family For out-of-network providers **$300** person / **$900** family Does not apply to in-network preventive care & immunizations, in-network office visits, emergency room visits, urgent care facility visits, prescription drugs Co-payments don't count toward the **deductible**.	You must pay all the costs up to the **deductible** amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the **deductible** starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the **deductible**.
Are there other deductibles for specific services?	Yes, **$50** per person home health care deductible There are no other specific **deductibles**.	You must pay all of the costs for these services up to the specific **deductible** amount before this plan begins to pay for these services.
Is there an out-of-pocket limit on my expenses?	Yes. For in-network providers **$2,750** person / **$7,500** family For out-of-network providers **$3,000** person / **$9,000** family	The **out-of-pocket limit** is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premium, balance-billed charges, penalties for no pre-authorization, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the **out-of-pocket limit**.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for *specific* covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of participating providers, see **www.myCigna.com or call 1-800-Cigna24**	If you use an in-network doctor or other health care **provider**, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network **provider** for some services. Plans use the term in-network, **preferred**, or participating for **providers** in their **network**. See the chart starting on page 2 for how this plan pays different kinds of **providers**.
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the **specialist** you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about **excluded services**.

- **Co-payments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** of the service. For example, if the health plan's **allowed amount** for an overnight hospital stay is $1,000, your **co-insurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charge is $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	$20 co-pay/visit	30% co-insurance	----------none----------
	Specialist visit	$20 co-pay/visit	30% co-insurance	----------none----------
	Other practitioner office visit	$20 co-pay/visit for chiropractor	30% co-insurance	----------none----------
	Preventive care/screening/ immunization	No charge/visit No charge/screening No charge/immunizations	30% co-insurance/visit 30% co-insurance/screening 30%co-insurance/immunizations	----------none---------- ----------none---------- ----------none----------
If you have a test	Diagnostic test (x-ray, blood work)	15% co-insurance	30% co-insurance	----------none----------
	Imaging (CT/PET scans, MRIs)	15% co-insurance	30% co-insurance	----------none----------

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at www.express-scripts.com\revlon or call 1-877-801-2349	Generic drugs	10% co-insurance/prescription (retail) $5 minimum, $25 maximum 10% co-insurance/prescription (home delivery) $10 minimum, $60 maximum	30% co-insurance (retail only)	Coverage is limited up to a 30-day supply (retail) and up to a 90-day supply (home delivery)
	Preferred brand drugs	20% co-insurance/prescription (retail) $20 minimum, $75 maximum 20% co-insurance/prescription (home delivery) $40 minimum, $200 maximum	30% co-insurance (retail only)	Coverage is limited up to a 30-day supply (retail) and up to a 90-day supply (home delivery)
	Brand Name drugs with a Generic equivalent and drugs designated as nonpreferred on the Prescription Drug List	40% co-insurance/prescription (retail) $40 minimum, $125 maximum 40% co-insurance/prescription (home delivery) $80 minimum, $300 maximum	30% co-insurance (retail only)	Coverage is limited up to a 30-day supply (retail) and up to a 90-day supply (home delivery)
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	15% co-insurance	30% co-insurance	----------none----------
	Physician/surgeon fees	15% co-insurance	30% co-insurance	----------none----------
If you need immediate medical attention	Emergency room services	$25 co-pay/visit	$25 co-pay/visit	Per visit co-pay is waived if admitted
	Emergency medical transportation	15% co-insurance	15% co-insurance	----------none----------
	Urgent care	$25 co-pay/visit	$25 co-pay/visit	Per visit co-pay is waived if admitted
If you have a hospital stay	Facility fee (e.g., hospital room)	15% co-insurance	30% co-insurance	Lesser of 50% of covered expenses or $500 penalty for no precertification
	Physician/surgeon fees	15% co-insurance	30% co-insurance	Lesser of 50% of covered expenses or $500 penalty for no precertification

Common Medical Event	Services You May Need	Your Cost if you use an		Limitations & Exceptions
		In-Network Provider	Out-of-Network Provider	
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	$20 co-pay/office visit and 15% co-insurance/other outpatient services	30% co-insurance	----------none----------
	Mental/Behavioral health inpatient services	15% co-insurance	30% co-insurance	Lesser of 50% of covered expenses or $500 penalty for no precertification
	Substance use disorder outpatient services	$20 co-pay/office visit and 15% co-insurance/other outpatient services	30% co-insurance	----------none----------
	Substance use disorder inpatient services	15% co-insurance	30% co-insurance	Lesser of 50% of covered expenses or $500 penalty for no precertification
If you are pregnant	Prenatal and postnatal care	15% co-insurance	30% co-insurance	----------none----------
	Delivery and all inpatient services	15% co-insurance	30% co-insurance	Lesser of 50% of covered expenses or $500 penalty for no precertification
If you need help recovering or have other special health needs	Home health care	15% co-insurance	25% co-insurance	Coverage is limited to 60 days annual max. Maximums cross-accumulate.
	Rehabilitation services	$20 co-pay/visit	30% co-insurance	Coverage is limited to annual max of: 30 days for Rehabilitation services; 36 days for Cardiac rehab services
	Habilitation services	Not Covered	Not Covered	----------none----------
	Skilled nursing care	15% co-insurance	30% co-insurance	Lesser of 50% of covered expenses or $500 penalty for no precertification. Coverage is limited to 100 days annual max
	Durable medical equipment	15% co-insurance	30% co-insurance	----------none----------
	Hospice services	15% co-insurance	30% co-insurance	Lesser of 50% of covered expenses or $500 penalty for no precertification
If your child needs dental or eye care	Eye Exam	Not Covered	Not Covered	----------none----------
	Glasses	Not Covered	Not Covered	----------none----------
	Dental check-up	Not Covered	Not Covered	----------none----------

Excluded Services & Other Covered Services

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)		
• Cosmetic surgery • Dental care (Adult) • Dental care (Children) •	• Habilitation services • Long-term care • Non-emergency care when traveling outside the U.S. • Prescription drugs	• Private-duty nursing • Routine eye care (Adult) • Routine foot care • Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
• Acupuncture • Bariatric surgery	• Chiropractic care • Hearing aids	• Infertility treatment

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-Cigna24. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-800-Cigna24 or Express Scripts at 1-800-987-5248. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform or the New York Department of Financial Services at 212-709-3500.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224.
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224.
Chinese (中文): 如果需要中文的帮助，请拨打这个号码 1-800-244-6224.
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

----------To see examples of how this plan might cover costs for a sample medical situation, see the next page.----------

Coverage Examples

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Note: These numbers assume enrollment in individual-only coverage.

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays:** $780
- **Patient pays:** $1261

Sample care costs:

Vaccines, other preventive	$100
Laboratory tests	$100
Education	$300
Office visits & procedures	$700
Medical equipment and supplies	$1,300
Prescriptions	$2,900
Total	**$5,400**

Patient pays:

Limits or exclusions	$170.00
Co-insurance	$711.00
Co-pays	$80
Deductible	$300
Total	**$1261.00**

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays:** $6,010
- **Patient pays:** $1,530

Sample care costs:

Vaccines, other preventive	$40
Radiology	$200
Prescriptions	$200
Laboratory tests	$500
Anesthesia	$900
Hospital charges (baby)	$900
Routine Obstetric Care	$2,100
Hospital charges (mother)	$2,700
Total	**$7,540**

Patient pays:

Limits or exclusions	$170
Co-insurance	$1,040
Co-pays	$20
Deductible	$300
Total	**$1,530**

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or pre existing condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You also should consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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Plan Name: OAP Hawaii

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