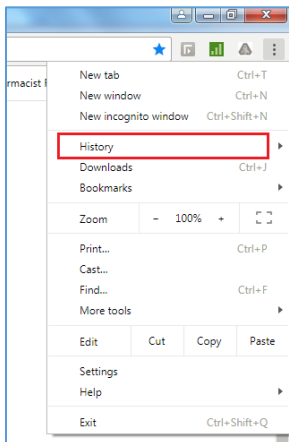
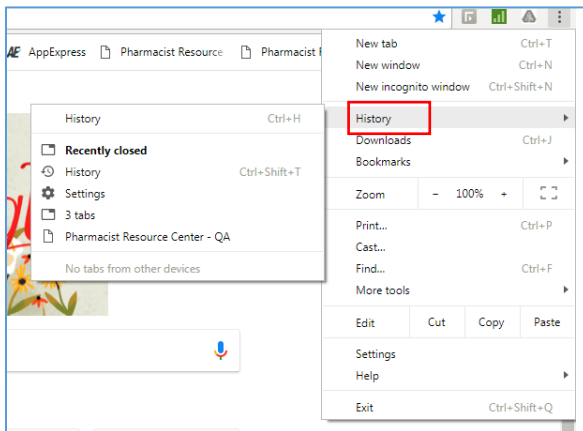


## Steps to clear browser cookies and cache in Google Chrome

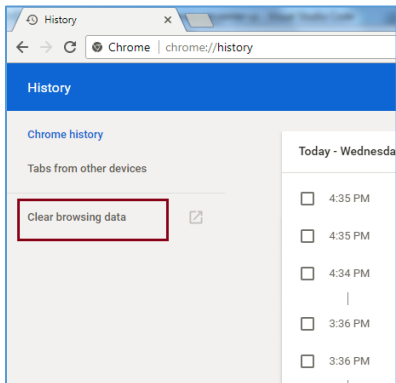
1. Click the three dots at the right side corner of the browser to see a window similar to that pictured below:



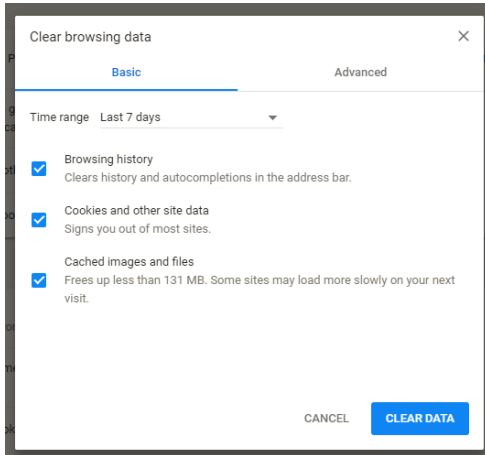
2. Then click the “History” option from the drop down menu.



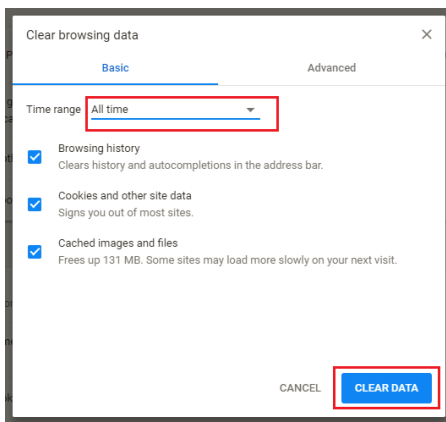
3. Select “History” and the window below will open:



4. Click “Clear browsing data”.



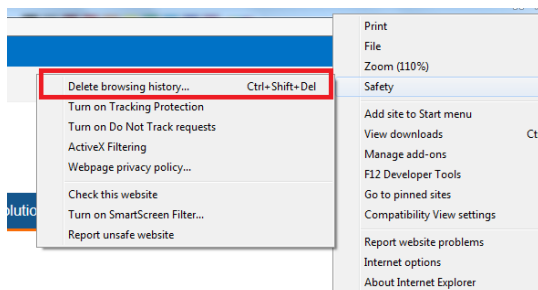
5. The new window below will display, change the time range to “All Time”.



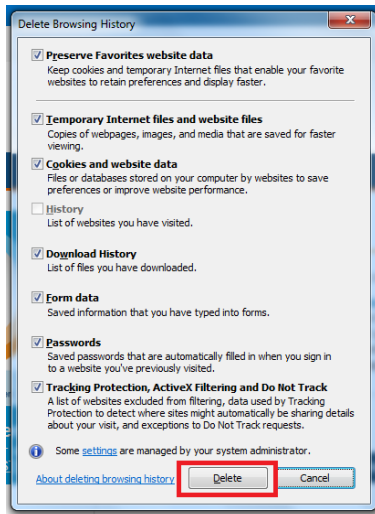
6. Then click “Clear Data” to clear the existing browser cache and cookies.

### **Steps to clear browser cookies and cache in Internet Explorer**

1. Open IE Browser.
2. Click “Settings” on the top right corner.
3. Go to Safety → Click on Delete Browsing history.

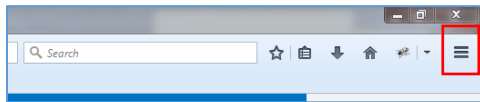


4. The modal box below will appear, check all the boxes and click “Delete”.

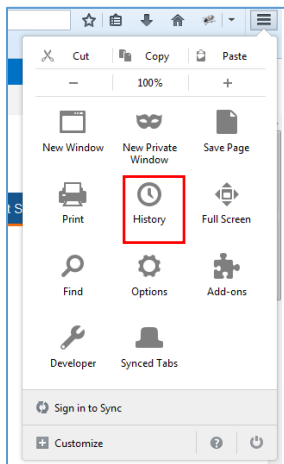


## Steps to clear browser cookies and cache in Firefox Mozilla

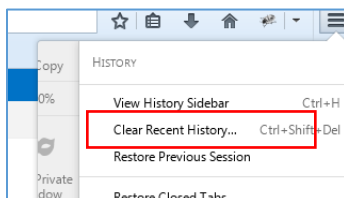
1. Click Menu on the top right corner on the browser.



2. Click “History”.



3. Click the “Clear Recent History” option.



4. Set the “Time range to clear” to Everything, select all the options in the details section and click “Clear Now”.

