

## Set up a Pharmacist Resource Center Account

1. Each person who needs access to the Pharmacist Resource Center Website will need to go to the Pharmacist Resource Center Website at <https://www.medco.com/rph> and click on the link "[Click here to register today link](#)," found in the "Register today" box on the home page.

**Tools**  
Patient search  
Rejected claim inquiry  
Processed claim inquiry  
Pricing/MAC inquiry  
Contact the Help Desk  
Search

**Resources**  
Network Provider Manual  
Pharmacy communications  
Formulary  
FAQs  
Prior Authorization Request  
Pharmacy Information

**Information**  
Express Scripts Payer Sheets  
Express Scripts 835 Companion Guides  
Contact numbers  
Express Scripts Corporate Site

**Medicare Part D**  
Regulatory Communications

### Pharmacist Resource Center

[▶ Become a Network Provider](#)

**Register today.**

**Important:** You must be authenticated to access patient information. If you have not yet registered, sign up today to gain access to the Pharmacist Resource Center. Our one-time registration is easy. [Click here to register today.](#)

View our [registration instructions](#) if you need assistance.

**Once registered, you can:**

- Search for patient information
- Find rejected claims
- Locate processed claims

**Already Registered?**

Please begin by entering your **user ID** and **password** and clicking on the 'login' button. Login information will only be requested once and maintained throughout your session.

**user ID:**

**password:**

[Forgot your password?](#)

Please note: Passwords must be at least six characters combining letters and numbers. All passwords are case sensitive.

**Reject codes**  
Enhanced reject code explanations for common rejections.

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#### Once registered, you can:

- Search for patient information
- Find rejected claims
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2. There are five (5) options for registration: the default registration is setup for an individual pharmacy but there are also options for Chain, Franchise headquarters, and PSAO headquarters, and Superchain. The details of what is needed for each option on behalf of the registering entity are listed in the table below.

**Register now!**

**Individual Pharmacy Location Registration**  
Please enter the required information below to register with the Pharmacist Resource Center.

By submitting your registration information, you agree to the current version of our terms of use and privacy policy.

**Headquarters Level Registration**  
Please select one of the following options for account registration:  
[Chain](#) | [Franchise headquarters](#) | [PSAO headquarters](#) | [Superchain](#)

**Store identification**

Store Service Provider ID  (what is this?) Pharmacy Account #  (what is this?)

An Rx number with a date of service within the last two days  Store zip code

**Personal identification**

First name  Last name

Date of birth (MM/DD/YYYY)  /  /

Phone number  -  -

E-mail address

Or, if you do not have an e-mail address, click this box

Create a user ID (you will use this ID for all future logins)

Create a password   
(Must be between 6 and 10 characters combining letters and numbers. Passwords must be unique.)

Confirm a password   
(Retype your password exactly as you did above.)

Provide a password hint (example)

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By submitting your registration information, you agree to the current version of our terms of use and privacy policy.

**Headquarters Level Registration**  
Please select one of the following options for account registration:  
[Chain](#) | [Franchise headquarters](#) | [PSAO headquarters](#) | [Superchain](#)

3. The registration information is the same for each option; however, certain details in the “Store identification” section will differ based on the option selected. The chart on the left shows the difference in options, the screenshot on the right is the registration page.

ENTITY	Store Provider ID	Medco Account #	Rx # in last 2 days	Affiliation or Superchain	Store Zip
Store identification	NPI	Legacy Medco #	Use a Paid Claim	Legacy Medco Chain Code	Zip
Chain identification	NPI	Legacy Medco #	Use a Paid Claim	Legacy Medco Chain Code	Zip
Franchise identification	NPI	Legacy Medco #	Use a Paid Claim	Legacy Medco Chain Code	Zip
PSAO identification	NPI	Legacy Medco #	Use a Paid Claim	Legacy Medco Chain Code	Zip
Superchain identification	NPI	Legacy Medco #	Use a Paid Claim	Legacy Medco Chain Code	Zip

**Store identification**

Store Service Provider ID <a href="#">(what is this?)</a> <input type="text"/>	Pharmacy Account # <a href="#">(what is this?)</a> <input type="text"/>
An Rx number with a date of service within the last two days <input type="text"/>	Store zip code <input type="text"/>

**Chain identification**

Affiliation # <a href="#">(what is this?)</a> <input type="text"/>	Store Service Provider ID <a href="#">(what is this?)</a> <input type="text"/>
Medco Acct # <a href="#">(what is this?)</a> <input type="text"/>	An Rx number with a date of service within the last two days <input type="text"/>
Store zip code <input type="text"/>	

**Franchise identification**

Affiliation # <a href="#">(what is this?)</a> <input type="text"/>	Store Service Provider ID <a href="#">(what is this?)</a> <input type="text"/>
Medco Acct # <a href="#">(what is this?)</a> <input type="text"/>	An Rx number with a date of service within the last two days <input type="text"/>
Store zip code <input type="text"/>	

**PSAO identification**

Affiliation # <a href="#">(what is this?)</a> <input type="text"/>	Store Service Provider ID <a href="#">(what is this?)</a> <input type="text"/>
Medco Acct # <a href="#">(what is this?)</a> <input type="text"/>	An Rx number with a date of service within the last two days <input type="text"/>
Store zip code <input type="text"/>	

**Register now!**

Please enter the required information below to register with the Pharmacist

**Store identification**

Store Service Provider ID <a href="#">(what is this?)</a> <input type="text"/>	Medco Acct # <a href="#">(what is this?)</a> <input type="text"/>
An Rx number with a date of service within the last two days <input type="text"/>	Store zip code <input type="text"/>

**Personal identification**

First name <input type="text"/>	Last name <input type="text"/>
Date of birth (MM/DD/YYYY) <input type="text"/> / <input type="text"/> / <input type="text"/>	
Phone number <input type="text"/> - <input type="text"/> - <input type="text"/>	
E-mail address <input type="text"/>	

**Or, if you do not have an e-mail address, click this box**

Create a user ID (you will use this ID for all future logins)

Create a password  
  
(Must be between 6 and 10 characters combining letters and numbers. Passwords are case sensitive.)

Confirm a password  
  
(Retype your password exactly as you did above.)

Provide a password hint [\(example\)](#)

**submit**

**Superchain identification**

Superchain ID <a href="#">(what is this?)</a> <input type="text"/>	Store Service Provider ID <a href="#">(what is this?)</a> <input type="text"/>
Medco Acct # <a href="#">(what is this?)</a> <input type="text"/>	An Rx number with a date of service within the last two days <input type="text"/>
Store zip code <input type="text"/>	

4. Once the information has been entered, the user will receive a confirmation message with his/her user ID. The user ID and password are required to access the Express Scripts Pharmacist Resource Center website. Click on "Continue" to use the website.

Thank you!

You are registered as: **JWSimp**. The next time you log into the PRC we will ask you for your user ID and password.



You will then be directed to the home page.

### Pharmacist Resource Center

#### Latest news

- ▶ **Express Scripts Identification Cards**
  - [Click here to view our new ID card](#)
  - [Click here to view examples of Medicare Part D Identification Cards](#)
- ▶ **Better on-line help with claim rejections...** Much more information about coverage and eligibility is now just a click away. [Get details on the newest features.](#)
- ▶ **Save time with faster on-line help for processed claims...** Need to review claim status and payments? It's easier than ever to get the information you want. [Get details on the newest features.](#)

#### Features now available

Take a look at our newest enhancements to the Resource Center:

- [Pricing/MAC inquiry](#)

#### Standard Express Scripts and legacy Medco prescription identification (ID) card



- Current ID cards (su  
Prescriptions logo) s