

Home Delivery Program

The **Home Delivery Program** through Express Scripts® Pharmacy allows members the option to receive a three-month (90-day) supply of maintenance medications (medications prescribed to treat ongoing conditions) by mail. The cost for a three-month supply through home delivery is equal to a two-month supply at a retail pharmacy. Enjoy the convenience of having your prescription(s) shipped right to your door without having to visit a local retail pharmacy.

Below are ways members can fill their prescriptions through the Home Delivery Program:



E-PRESCRIBING OR FAX | The easiest way to enjoy the convenience of home delivery is to ask your provider to send your prescription(s) electronically to Express Scripts® Pharmacy. Your provider can also fax your prescription to Express Scripts® Pharmacy — they can call **(888) 327-9791** for faxing instructions. Be sure to give them your member ID number. (Only providers can fax prescriptions.)



BY MAIL | To mail in a prescription your provider has already written, complete and return a Home Delivery Order Form with the written prescription and payment to the address shown on the form.

Make sure your prescription was written for at least a 90-day supply with refills up to one year.

Prescriptions are shipped through standard U.S. mail service at no cost. Express shipping is available for an additional cost.

For first-time orders, after we receive your prescription from your doctor, medications usually arrive within 7 days. (Disclaimer: Over 85% of members receive their medications within 7 days. Longer delivery times may be due to additional correspondence needed with prescribers, medication availability and/or delivery times from the shipping vendor.¹) Refills arrive faster, usually within 5-7 days.

¹ Internal Express Scripts® Pharmacy data, Sept. - Nov. 2019.