

Your Three-Month Supply Network

Frequently Asked Questions (FAQs)

What happens if I keep filling my long-term medicine like I'm doing now?

Per your plan, you can keep filling a one-month supply instead of a three-month supply, but you could miss out on savings.

Pay more
Three one-month supplies

OR

Pay less
A single three-month supply

Why is a three-month supply better with long-term medicine?

With a three-month supply, you're less likely to miss a dose, which can keep you healthier. Also, you don't have to refill as often, which can save you time and money.

How do I get a three-month supply of my medicine?

You can have the Express Scripts PharmacySM deliver it (with FREE standard shipping) by visiting <express-scripts.com/3month>, or you can get it from a network retail pharmacy that fills a three-month supply.

How can I find a retail pharmacy that fills a three-month supply?

Log in or register at <express-scripts.com/3month>, select "Prescriptions" and click "Find a Pharmacy" to find your closest pharmacy that fills three-month supplies.

How do I get my medicine delivered from the Express Scripts Pharmacy?

Go to <express-scripts.com/3month>, choose the medicine you want delivered, add it to your cart, then check out.

We'll work with your doctor to get you set up, and there's no additional cost to you. Your medicine will be delivered in a confidential, tamper-evident, weather-resistant package.

How soon will my medicine be delivered after it's ordered?

Orders are usually processed within 48 hours from when we get them. Your medicine should be delivered in about 8 days (10 to 14 days if it's a new prescription). Please have a one-month supply of your medicine on hand when you place your order. You can check your order status by going online anytime.

¹These may not be the only medicines impacted. Log in at <express-scripts.com/3month> for a full list.
²Standard shipping costs are included as part of your prescription plan.

<Express Scripts manages your prescription plan for <client name/employer, plan sponsor, or health plan.>
© 2017 Express Scripts Holding Company. All Rights Reserved. CRP1709_0388 EME43042 OT47551E