



Now Available: Online Specialty medication refills & order status!

Now you can manage your specialty prescription refills and check order status from the convenience and privacy of wherever you have internet access!

Need to refill a specialty drug?

Simply log on to express-scripts.com and click on "Order Prescriptions" in the left-hand menu. Find your specialty medication(s) marked with *accredo* and click "**Refill now**"! You'll be asked to complete a simple therapy questionnaire as part of the refill process.*

Need to check the order status of your specialty refill?

Whether you order your refill online, or by phone, you can now check your order status on express-scripts.com. Log in and click on "Order Status" in the left-hand menu. Find your Specialty medication marked with *accredo* !

What is a Specialty Medication?

Some prescription drugs are called "specialty medications." Specialty medications are those used to treat complex conditions. Some may need to be administered by injection or through infusion and require special handling or refrigeration, while others are oral or inhaled medications. People take specialty medications for complex, chronic health conditions like Multiple Sclerosis or Rheumatoid Arthritis. Your specialty drugs filled by Accredo will appear on your profile marked with *accredo*.

With the new, enhanced Express-Scripts.com, you can now refill many of these Specialty drugs* as well as review your order status online along with your non-specialty medications filled by our mail-order pharmacy.

**Note: Your safety is our priority. Some specialty drugs are not eligible for online refills due to the clinical nature of the therapy, requirements that must be addressed by phone, or based on your answers to the online therapy questionnaire. You may be prompted to call Accredo to complete refills in certain situations.*