

11.15.2023

Arizona Complete Health – Complete Care Plan Claim Processing Update

Effective January 1, 2024, Arizona Complete Health – Complete Care Plan will transition to Express Scripts as their pharmacy benefits manager. Please ask members to provide their new member ID cards and enter the new Member ID Number, BIN, PCN, and Rx Group.

Please use the following information when submitting claims for Arizona Complete Health– Complete Care Plan members.

Plan Name	Bin	PCN	Rx Group
Arizona Complete Health	003858	MA	2DZA
Arizona Complete Health Dual	003858	MA	2DZA
Arizona Complete Health Dual-LICS	003858	MA	2DZA
Arizona Complete Behavioral Health	003858	MA	2DZA

Sample ID Card



If you need a member's specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at <u>https://prc.express-scripts.com</u>. If you still need assistance processing a claim, please call the Pharmacy Help Desk at **833.750.4358**.

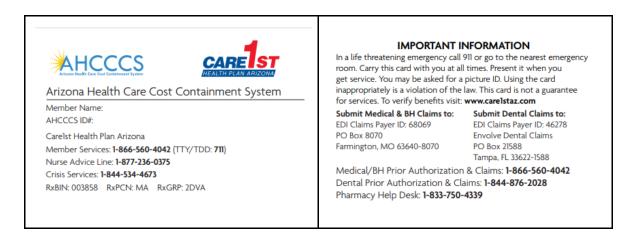
Care1st Health Plan Arizona Processing Update

Effective January 1, 2024, Care1st Health Plan Arizona will transition to Express Scripts as their pharmacy benefits manager. Please ask members to provide their new member ID cards and enter the new Member ID Number, BIN, PCN, and Rx Group.

Please use the following information when submitting claims for Care1st Health Plan Arizona members.

Plan Name	Bin	PCN	Rx Group
Care1st	003858	MA	2DVA
Care1st Behavioral Health	003858	MA	2DVA
Care1st Dual	003858	MA	2DVA
Care1st Dual-LICS	003858	MA	2DVA

Sample ID Card



If you need a member's specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at <u>https://prc.express-scripts.com</u>. If you still need assistance processing a claim, please call the Pharmacy Help Desk at **833.750.4339**.

ambetter from Arizona Complete Health Claim Processing Update

Effective January 01, 2024, ambetter from Arizona Complete Health will transition to Express Scripts as their pharmacy benefits manager. Please ask members to provide their new member ID cards and enter the new Member ID Number, BIN, PCN, and Rx Group.

Please use the following information when submitting claims for ambetter from Arizona Complete Health members.

BIN:	003858
PCN:	A4
Rx Group:	2CSA

Sample Cards



If you need a member's specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at <u>https://prc.express-scripts.com</u>. If you still need assistance processing a claim, please call the Pharmacy Help Desk at **833.750.1103**.