Express Communications

![Express Scripts logo]

11.15.2023

Medicare Claim Processing Update

Effective January 1, 2024, Centene Medicare will transition to Express Scripts as their pharmacy benefits manager. Please ask members to provide their new member ID cards and update your system with the new Member ID Number, BIN, PCN and Rx Group.

For pharmacy support, please reference the Pharmacy Help Desk phone number on the member's ID card. Sample ID card images can be found below.

Please use the following information when submitting claims for Centene Medicare members.

Plan Name	BIN	PCN	Rx Group
Medicare Advantage Prescription Drug Plan (MAPD)	610014	MEDDPRIME	2FFA
Prescription Drug Plan (PDP)	610014	MEDDPRIME	2FGA
Employer Group Waiver Plan (EGWP)	610014	MEDDPRIME	2FKA
Medicare Advantage (MA) Only	610014	MAC	2FHU

Medicare Advantage Prescription Drug Plan ID Card Example

Prescription Drug Plan ID Card Example

Prescription Drug Plan
Wellcare Classic (PDP)

wellcare

SAMPLE A SAMPLE

MEMBER ID: 1234567890
PLAN #: S4802-075
ISSUER: 80840

PDP

Scan the QR code using your smartphone to register online for your member portal and view your account details!

member.wellcare.com

Card Issued: 10/18/2023   MedicareRx   **RXBIN:** 610014
                          Prescription Drug Coverage   **RXPCN:** MEDDPRIME
                                                         RXGRP: 2FGA

member.wellcare.com

Member Services	1-888-550-5252 **(TTY: 711)**
Mail Order Pharmacy	1-833-750-0201 **(TTY: 711)**
Provider Services	1-855-538-0453 **(TTY: 711)**
Pharmacy Help Desk	1-833-750-0408 **(TTY: 711)**

Submit Part D Claims To:
Attn: Member Reimbursement Department
P.O. Box 31577 Tampa, FL 33631-3577

FOR EMERGENCIES: Dial 911 or go to the nearest Emergency Room (ER)

Employer Group Waiver Plan ID Card Example

health net

Health Net
Seniority Plus Employer (HMO)
CMS#: <H0562-804>
Effective Date: <MM/DD/YYYY>

MEMBER INFORMATION
Name: <First MI Last>
Member ID#: <XXXXXXXXX-XXX>
HN Group ID: <XXXXXX>

PROVIDER INFORMATION
PPG Name: <Provider Group Name>
PPG Phone: <X-XXX-XXX-XXXX>
PCP Name: <Last, First Name>
PCP Phone: <X-XXX-XXX-XXXX>
PCP Office Visit: $X

PHARMACY INFORMATION

MedicareRx
Prescription Drug Coverage

Rx Processor Part D:
<Express Scripts ®>
RXBIN: <610014>
RXPCN: <MEDDPRIME>
RXGRP: <2FKA>

FOR EMERGENCIES: Dial 911 or go to the nearest Emergency Room (ER).

healthnet.com

FOR MEMBERS
Member Services:	<1-800-275-4737 **(TTY: 711)**>
Mental Health Benefits:	<1-800-646-5610 **(TTY: 711)**>
Nurse Advice Line:	<1-800-893-5597 **(TTY: 711)**>

FOR PROVIDERS

For Member eligibility and Medical prior auth/referrals : <1-800-929-9224>

Medical Claims: <Health Net> <Attn: Claims>
Payor ID: <68069> <P.O. Box 9030 Farmington, MO 63640-9030>

Pharmacy prior auth: <1-800-867-6564>
For help: (PHARMACY USE ONLY) <1-833-750-0202>
Submit Part D Drug Claims to:<Health Net> <Attn: Member Reimbursement Dept>
<P.O. Box 31577, Tampa, FL 33631-3577>

Medicare Advantage Only Plan ID Card Example

wellcare By allwell.

<Wellcare By Allwell>
<Wellcare Patriot Giveback
(HMO MA-Only)>
CMS#: <H2915-013>
Effective Date: <MM/DD/YYYY>

MEMBER INFORMATION
Name: <First MI Last>
Medicare Participant ID#:
<XXXXXXXXX-XXX>
Issuer ID: <(80840)> <9151014609>
PROVIDER INFORMATION
PCP Name: < >
PCP Phone: < >
PCP Office Visit: $0

PHARMACY INFORMATION

Part B Drugs Only

RXBIN: <610014>
RXPCN: <MAC>
RXGRP: <2FHU>

FOR EMERGENCIES Dial 911 or go to the nearest Emergency Room (ER).

<www.wellcare.com/allwellPA>

FOR MEMBERS
Member Services:	<1-800-977-7522 **(TTY: 711)**>
Nurse Advice Line:	<1-800-977-7522 **(TTY: 711)**>
DentaQuest Dental:	<1-833-206-6298 **(TTY: 711)**>
Premier Vision:	<1-866-419-2382 **(TTY: 711)**>

FOR PROVIDERS ONLY

For Member eligibility and Medical prior auth/referrals: <1-800-977-7522>

Medical Claims: <Wellcare By Allwell><Attn: Claims>
Payor ID: <68069> <P.O. Box 3060 Farmington, MO 63640-3822>

Pharmacy prior auth: <1-800-867-6564>
For help with part B Drugs: (PHARMACY USE ONLY) <1-833-750-0202>

If you need a member's specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at https://prc.express-scripts.com.