Express Communications



11.15.2023

Medicare Claim Processing Update

Effective January 1, 2024, Centene Medicare will transition to Express Scripts as their pharmacy benefits manager. Please ask members to provide their new member ID cards and update your system with the new Member ID Number, BIN, PCN and Rx Group.

For pharmacy support, please reference the Pharmacy Help Desk phone number on the member's ID card. Sample ID card images can be found below.

Please use the following information when submitting claims for Centene Medicare members.

Plan Name	BIN	PCN	Rx Group
Medicare Advantage Prescription Drug Plan (MAPD)	610014	MEDDPRIME	2FFA
Prescription Drug Plan (PDP)	610014	MEDDPRIME	2FGA
Employer Group Waiver Plan (EGWP)	610014	MEDDPRIME	2FKA
Medicare Advantage (MA) Only	610014	MAC	2FHU

Medicare Advantage Prescription Drug Plan ID Card Example



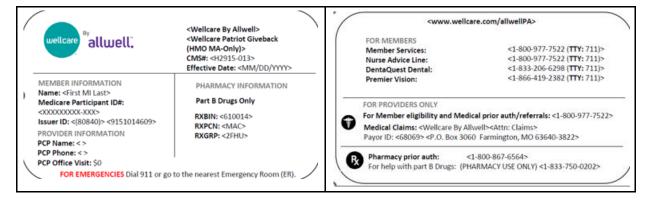
Prescription Drug Plan ID Card Example



Employer Group Waiver Plan ID Card Example



Medicare Advantage Only Plan ID Card Example



If you need a member's specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at https://prc.express-scripts.com.

