Express Scripts is pleased to announce that effective June 1, 2004, we will begin processing prescriptions for the Department of Defense (DoD) TRICARE Retail Pharmacy Program (TRRx), which will include up to 8.7 million eligible beneficiaries. (All DoD TRICARE retail pharmacy claims are required to be processed online.)

Processing Steps:

**Step 1**  Enter first name, last name  
**Step 1**  Enter RxBIN: 003858  
**Step 2**  Enter RxPCN: A4  
**Step 3**  Enter RxGrp: TRRX  
**Step 4**  Enter Cardholder ID  
**Step 5**  Enter Date of Birth  
**Step 6**  Enter Prescriber’s DEA Number

Copy of beneficiary’s card (also see mockups of Uniformed Military IDs on page 3).

**Other Helpful Phone Numbers:**

- DoD TRRx Prior Authorization fax number 866-684-4477  
- DoD TRRx Prior Authorization direct physician line 866-684-4488

**ESI Fraud Tip Hotline:**

Fraud and abuse (F&A) by unscrupulous pharmacy professionals or patients affect only a small fraction of pharmacy transactions. In an effort to further minimize F&A in our industry, ESI asks that providers who suspect fraudulent or abusive activity report it immediately via the ESI Fraud Tip Hotline - 800-332-5455, ext. 67079 or email fraudtip@express-scripts.com.
A summary of claims processing information is noted below:

**Eligibility Information:**

- DoD participants may present their Uniformed Services ID at point-of-service. Please enter the sponsor’s Social Security Number (SSN) as referenced on the Military Services ID, along with the DOB. The system will provide the new DEERs ID in NCPDP v5.1’s free form text message field (504-F4) so that the pharmacy can link the beneficiary’s profile to the new DEERs ID.

- When the SSN is unknown, as in a dependent situation, the Last Name and the first five (5) letters of the First Name, along with the DOB, must match exactly the information contained in DEERs.

**Compound Information:**

- **For DoD TRICARE claims only,** pharmacies will be able to submit up to 25 ingredients for compound claims using the NCPDP v5.1 Compound Segment. This is the preferred method for compound claims.

- In addition, pharmacies will continue having the ability to submit compound claims by the highest cost legend ingredient NDC with a compound flag using the NCPDP v5.1 Claim Segment.

**Noncompliant Claims**

- Claims for prescriptions filled but not dispensed will need to be reversed within 10 calendar days of the submittal date.

**Remittance Information:**

- The DoD Remittance will be separate from the ESI Consolidated Remittance.

- Remittance dates will be every other Thursday beginning 6/24/04.

- Two separate remittances will be produced for Active and Retiree plans.

- Pharmacy claims will require WebMD benefit application and DoD approval. This will delay claim payment for 12 days from Date of Service. Example: A claim Date of Service of 6/7/04 will be paid on the 6/24/04 remittance.
Uniformed Services Sample ID Cards

**Active Duty ID Card**
- **Photo ID**
- **Name**
- **Navy Active Duty (Front)**

**Dependent ID Card (always orange)**

**Old Active Duty ID Card, which many service members still have, but is being phased out**